

## **NHS Letter to Patients**

We have received a referral from your GP Surgery to our Primary Care Musculoskeletal Service. This service is provided by 3-Way Healthcare Ltd on behalf of NHS Berkshire West CCG.

The aim of this service is to provide an assessment of your condition and provide you with education on your condition, exercise and lifestyle adjustments to enable you to self-manage your condition to reduce recurrence of injury or illness. You will not routinely be booked for a follow up appointment, unless in agreement with you for the first follow up, and further follow ups should be initiated by you (Patient Initiated Follow-Ups). This gives you the opportunity to work on your own self-management of your condition and still gives you the chance to contact our clinic if further input is needed.

Please note that if you fail to attend an appointment you may be discharged from the Service.

Please note that patient transport arrangements do not form part of this service and patients are expected to make their own transport arrangements.

Please be aware that as part of this contract certain modalities will not be provided, for example acupuncture, massage, shockwave therapy, etc. however, as we are an independent private clinic these are all available on a self-paying basis and can be discussed with your treating clinician.

### **3 Way Healthcare Limited**

Tel: 0118 969 2299

Email: [3wayhealthcare@gmail.com](mailto:3wayhealthcare@gmail.com)

Website: [www.3way-healthcare.co.uk](http://www.3way-healthcare.co.uk)